Meet and Greet Policies

To insure the safety and health of your pet and other guests, we require all guests to comply with the following guidelines:

- **AGE:** Dogs must be 16 weeks (4 months) of age or older.
- **SEX:** All dogs 24 weeks (6 months) or older must be spayed or neutered.
- **HEALTH:** All dogs must be in good general health. Pet parents will certify that their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission all dogs must be free of any condition that could jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require a veterinarian certification of health to be accepted or re-admitted. Dogs with stitches are not allowed in doggie daycare until they are removed. (This policy is enforced with the protection and well-being of your pet in mind.)
- **BEHAVIOR:** All dogs must be non-aggressive and not food or toy protective. Your dog will be spending time with other pets and the safety and health of all animals in our daycare is our main concern. You are financially responsible for all medical bills incurred while attending Daycare.
- **DAYS AND HOURS:** Arrivals are between 7am and 7:30am and are to be put in their nap crates until Pet Care attendant starts the daycare run. Daily scheduled “Naptime is from 2:00pm to 3:00pm to allow dogs to “re-charge their batteries” and to break staff for lunch. Staff is off duty at 6pm and there is a $1.00 late fee per minute for any pet left after 6pm. Dogs on board past 6:30 will automatically be charged an overnight fee in accordance with our separate boarding facility. Muttessori is closed on all holidays.
- **RESERVATIONS:** All Meet and Greet PETS must call to make a reservation the day prior by 2:00pm. Only 3 new Pets per day are accepted.
- **PLAYTIME:** We will provide all play equipment and toys. Toys from home will not be accepted into our program. Blankets and/or beds from home are welcome for your pet’s comfort during rest periods and naptime.
- **SPECIAL NOTE:** All dogs MUST have a properly fitted collar and leash while entering and exiting our facility. NO EXCEPTIONS!!
- In the event the PET becomes ill while in our care, MUTTESSORI will contact the OWNER. If unable to reach the OWNER, or if the situation demands urgent attention MUTTESSORI is specifically authorized to obtain such prompt attention, as the PET requires. ALL costs incurred by MUTTESSORI concerning such treatment, if any, shall be the obligation of the OWNER and shall be promptly paid to MUTTESSORI as reimbursement, which may be at the time of pick-up of the PET. The OWNER shall hold MUTTESSORI, its officer agents, and employees harmless from any and all actions, injuries, or damages as the result of such veterinary treatment.
- MUTTESSORI shall not be responsible, nor held liable, for any injury, illness, and/or death to PET placed in its care from disease or natural disaster, including, but not limited to: tornadoes, storms, civil riots, or any other acts beyond MUTTESSORI control. However, if loss of PET occurs while in the care of MUTTESSORI from any other cause, except “old age,” MUTTESSORI will either (A) replace the PET with a similar PET; or (B) provide cash payment to OWNER in an amount equal to the value of such PET at the time of such loss; or (C) Three Hundred and 00/100 Dollars ($300.00); whichever is less. The OWNER agrees not to hold MUTTESSORI liable for any direct or indirect, consequential or inconsequential damages to the OWNER of the PET resulting from either PET’S illness or death.
- **OWNER understands that this is a one day trial. If PET is going to continue with MUTTESSORI than all vaccinations, monthly lice treatment and de-wormer will be required.**
- **OWNER represents that he/she has legal ownership of their PET and accepts total responsibility for all actions taken by MUTTESSORI, and all charges that may arise out of this agreement.**
- **OWNER shall reimburse MUTTESSORI for all cost and/or legal fees incurred by MUTTESSORI resulting from breach of this Agreement.**

*I agree to the policies above.

Pet Parent_______________________________Date___________